

## PRIVACYSTATEMENT

Wicked Grounds respects the privacy of visitors to its website, in particular the rights of visitors with regard to the automated processing of personal data. Because of complete transparency with our customers, we therefore have formulated and implemented a policy with regard to these processing operations themselves, their purpose and the possibilities for those involved to exercise their rights in the best possible way.

For all additional information about the protection of personal data, you can visit the website of the Personal Data Authority: <https://autoriteit Personegevens.nl/nl>.

Until you accept the use of cookies and other tracking systems on the website, we will not place any analytical cookies and / or tracking cookies on your computer, mobile phone or tablet. By continuing to visit this website you accept the following terms of use.

The current version of the privacy policy available on the website is the only version that applies as long as you visit the website, until a new version replaces the current version.

### Article 1 - Definitions

1. Website (hereinafter also "The website"): <https://wickedgrounds.nl/>
2. Responsible for the processing of personal data (hereinafter also: "The administrator"): Wicked Grounds, established in Generaal Vetterstraat, 51A, 1059BT Amsterdam, Chamber of Commerce number: 59686618.

### Article 2 - Personal data that we process

Wicked Grounds processes your personal data because you use our services and / or because you provide these to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Address details
- Telephone number
- E-mail address
- IP address
- Location details
- Information about your activities on our website

### Article 3 - Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without that permission, please contact us at [tom@wickedgrounds.nl](mailto:tom@wickedgrounds.nl) and we will remove this information.

#### Article 4 - Purposes of processing

Wicked Grounds processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To be able to call or e-mail you if this is necessary to be able to perform our services
- Inform you about changes to our services and products

#### Article 5 - Retention periods

Wicked Grounds does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected.

#### Article 6 - Sharing of personal data with third parties

Wicked Grounds shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with a possible legal obligation. We have a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Wicked Grounds remains responsible for these processes. In addition, Wicked Grounds provides your personal information to other third parties. We only do this with your explicit permission. Below an overview of third parties:

Name:	Category:	Purpose:	Personal data:
Facebook	Commercial	Marketing	Name, e-mail
LinkedIn	Commercial	Marketing	Name, e-mail
Mailchimp	Commercial	Marketing	Name, e-mail
MICE	Necessary	Quotations/ Invoices (Debtors)	Name, e-mail, telephone number, address
Accounting system	Necessary	Invoices (Creditors)	Name, e-mail, telephone number, address, invoice details, bank account number

#### Article 7 - Cookies

1. Wicked Grounds uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website.
2. Wicked Grounds uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it.
3. In addition, we place cookies that track your surfing behavior so that we can offer customized content and advertisements. On your first visit to our website, we have already informed you about these cookies and have asked permission to place them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously saved via the settings of your browser.
4. Wicked Grounds also uses anonymized analytical cookies to view visits to our website based on information about visitor numbers, popular pages and topics. In this way we can better coordinate communication and information provision with the needs of visitors to our website. We cannot see who visits our websites or from which PC the visit takes place.

5. Cookies are also placed on this website by third parties. These are, for example, advertisers and / or social media companies. Below an overview:

Cookie:	Function:	Retention period
Google	Tracking	Two years
Facebook	Tracking	Two years
LinkedIn	Tracking	Two years
Hotjar	Tracking	Two years

#### **Article 8 - Your rights with regard to your data**

1. You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by Wicked Grounds and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organization mentioned by you.
2. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [tom@wickedgrounds.nl](mailto:tom@wickedgrounds.nl). To ensure that the request for inspection has been made by you, we request that you send a copy of your proof of identity with the request. Make sure that in this copy, your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen service number (BSN) are black. This is to protect your privacy.
3. We respond to your request as quickly as possible, but within four weeks. Wicked Grounds would also like to point out that you have the option to file a complaint with the national data protection authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteit-individuele-gegevens.nl/nl/contact-with-de-autoriteit-individuele-gegevens>

#### **Article 9 - Security**

Wicked Grounds takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via [tom@wickedgrounds.nl](mailto:tom@wickedgrounds.nl)

#### **Article 10 - Contact**

For questions, product information or information about the website itself, you can contact: Sales & Marketing, [tom@wickedgrounds.nl](mailto:tom@wickedgrounds.nl), 085-3011561.